

## ONLINE INSTRUCTION SUPPORT

# Supporting Higher Education Institutions with the Delivery of Online Instruction

COVID-19 is forcing fundamental changes to the way institutions of higher education deliver content and services. With online instruction now front and center, network availability and performance are more mission-critical than ever.

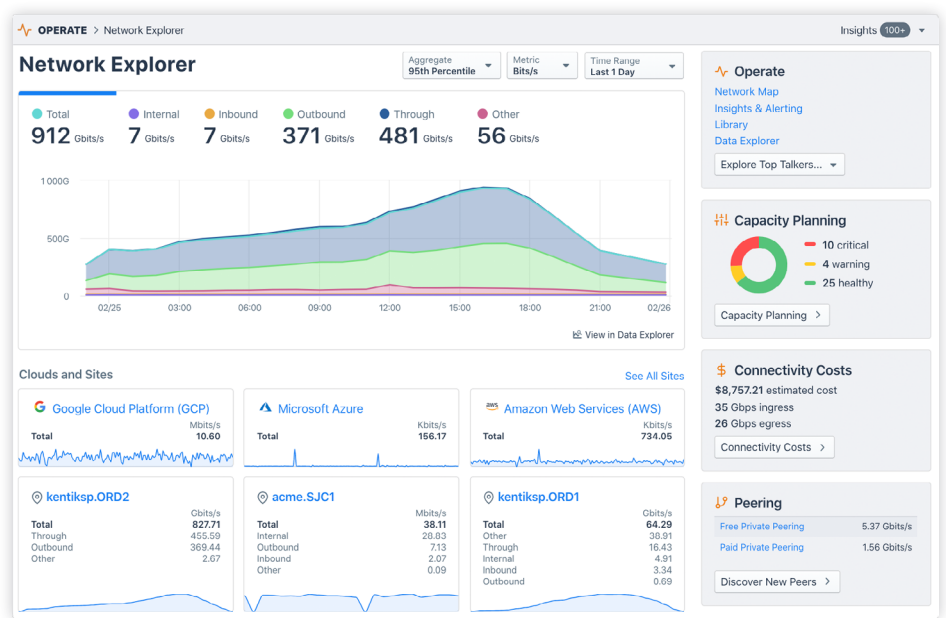
To ensure that online instruction is efficient, effective and a great experience, Kentik—provider of the world’s most powerful network analytics and monitoring platform, and used in educational, service provider, SaaS, gaming, content, and enterprise networks—is offering qualified higher education institutions, those with a .edu email address or an approved REN, complimentary access to our network analytics service, in a limited fashion for six months, with no subscription fees.

## Offer Details

This offer is for a complimentary six-month subscription to Kentik’s SaaS offering. Registration for the offer must be completed by May 1, 2020 and complimentary services are limited to six months from the date of signup. A valid .edu email address is required.

The offer includes:

- Flow collection from six physical devices (e.g. routers) at up to 1,000 FPS each
- Flow logs from cloud providers (AWS, GCP, and Azure) at up to 2,000 FPS each
- 30-day data retention



## How to Get Started

Registration is easy! Begin by registering at [www.kentik.com/go/edu-trial](http://www.kentik.com/go/edu-trial). Provide your contact details, including an email address with a .edu domain or from the domain of an approved REN. We'll send you a confirmation email with instructions on accessing your account and starting your service.

## Service and Support

Support services are available from Kentik at [support@kentik.com](mailto:support@kentik.com), through the [Kentik User Slack channel](#), and through regular office hours conducted over Zoom. Detailed technical information is also available on the [Kentik Knowledge Base](#).



In addition, Kentik is proud to collaborate with Internet2. Internet2 will provide training and office hours for Kentik onboarding, Kentik usage, and general and remote work-supporting topics in network planning, operations, debugging, and scaling.

### ABOUT KENTIK

For businesses running dynamic and complex networks that exceed efficient human operational scale, Kentik® is the provider of the only AIOps platform specifically designed for network professionals. Kentik uniquely unifies diverse data streams across cloud and traditional infrastructure to produce instant insights that accelerate network team efficiency, automate issue resolution, and create new business capabilities. Kentik is based in San Francisco. Learn more at [www.kentik.com](http://www.kentik.com).

*Products from Kentik have patents pending in the US and elsewhere.*

KENTIK TECHNOLOGIES, INC.  
625 2ND STREET, SUITE 100  
SAN FRANCISCO, CA 94107